



Rules of play

The following rules of play apply at Relax and Play in addition to our terms and conditions of entry. By entering Relax and Play (or making any booking) you are deemed to have read and accepted these rules of play (along with our terms and conditions of entry).

Use of Equipment

- For your own safety & to avoid injury, children must comply with the instructions displayed at each play area and as directed by our staff.
- Staff are trained in playground supervision but provide general supervision only. **Parents and carers must supervise children at all times**, unless they are signed in with one of our dedicated minders (refer opposite).
- All equipment must be used appropriately.
- Bullying, offensive language, rough play or intentional cause of damage will not be tolerated. If you or your child engage in such conduct you may be asked to leave.
- Please report all accidents to our management team.
- Remember to Relax AND Play!

Use of Socks while in Play Area

- All patrons (adults and children) are required to remove their shoes and wear socks before entering the playground.
- Socks can be purchased from our reception for \$4 per pair.
- All outside footwear should be stored in the designated shoe cubbies provided.

Personal Belongings

Our goal is to provide a safe environment for both parents and children and we are focussed on making sure you have a great time with us.

- We do not accept responsibility for any lost, stolen or damage to personal property so please take care of your belongings.

Food and drink

- We have worked hard to provide you with an exceptional café menu and accordingly no outside food or beverages are permitted, with the exception of baby food and children's drink bottles. Birthday cakes for parties are an exception to this rule.
- If you have any allergies or specific dietary requirements, please notify a staff member.
- No chewing gum is permitted.

Child Minding

- We are here to help parents and care givers RELAX while their little ones PLAY.
- Child minding must be booked in advance and you will need to sign your little one(s) in and out with our designated child minders either side of your booking.
- Parents and caregivers are responsible of children in their care either side of any child minding booking (or if you are here for general play).

Hygiene

- For the consideration of all, we do not recommend you bring a child to Relax and Play if you or they are unwell.
- We encourage parents and children to wash their hands and use hand sanitisers before and after play.

Please advise us immediately if an area requires cleaning or sanitisation or cleaning and we will be only to happy to assist you!